



## **Infinity Merchandiser**

### Installation & Operating Instructions

#### Models

INF1801, INF1802, INF1803  
INF2601, INF2602, INF2603  
INF3601, INF3602, INF3603  
INF5202



All Infinity Merchandiser models are intended for commercial use only. Operators should be trained to follow the use and care guidelines in the pamphlet before initial start up.

All Infinity Merchandisers are equipped for alternating current. Do not connect to direct current.

## **SECTION I**

### **General Operating Procedures and Controller Descriptions**

- Install the feet onto the bottom of the unit.
- Install the Teflon coated bulbs in the shelf(s) and install the Florescent bulbs (Qty 2) into the canopy.
- Install the merchandising panel on the Infinity Merchandiser using the four Phillips head screws.
- Plug the Infinity Merchandiser into an 110V AC outlet.
- Push the power switch to the on position. The switch is located on the right side of the canopy to the right of the controller(s). The switch will light up as well as the lights on unit. The controllers and heating elements will also turn on at this time. The unit's controller(s) is/are preset to 200 degrees Fahrenheit.
- The controllers control the following:

#### **MODELS INF1801, INF2601, INF3601**

- Single controller controls the single shelf temperature

#### **MODELS INF1802, INF2602, INF3602, INF5202**

- Upper controller controls the upper shelf temperature
- Lower controller controls the lower shelf temperature

#### **MODELS INF1803, INF2603, INF3603**

- Upper controller controls the upper shelf temperature
- Middle controller controls the middle shelf temperature
- Lower controller controls the lowest shelf temperature

- The temperature set point on the controller is programmed by doing the following steps:

##### Step 1

Press SET until the set temperature flashes.

##### Step 2

The set temperature may be modified with the UP and DOWN arrows.

##### Step 3

Press SET to accept the new temperature setting.

**NOTE: During operation if the controller display alternates between the temperature reading and OFF press and hold the up arrow for more than three seconds. This will turn the controller back on and it will function properly.**

## **SECTION II**

### **Usage Guidelines**

- Read Section I thoroughly
- We recommend preheating the Infinity warmer for 30 minutes with the controller(s) programmed at the desired temperature set points
- Preheat the Infinity warmer with the false bottoms positioned on the shelves
- Place the food product dividers (optional) in the unit if needed
- After the unit is up to the desired temperature place the food product on the false bottoms on the shelves
- Try to evenly distribute the food product on the false bottoms. **NEVER** stack the food product in the Infinity Warmer
- Do not place anything on top of the Infinity's canopy. This surface will become hot.
- **Note: Only wrapped preheated food products are to be placed in the Infinity Merchandiser**

## **SECTION III**

### **Cleaning and Maintenance**

The Infinity Merchandiser comes with removable shelf false bottoms and food product dividers. Remove the false bottoms and dividers and wash them with warm soapy water. Wipe the pieces dry with a clean cloth before reinstalling them in the unit. Do not use chlorinated cleaning agents, as they will cause discoloration of the stainless steel surfaces.

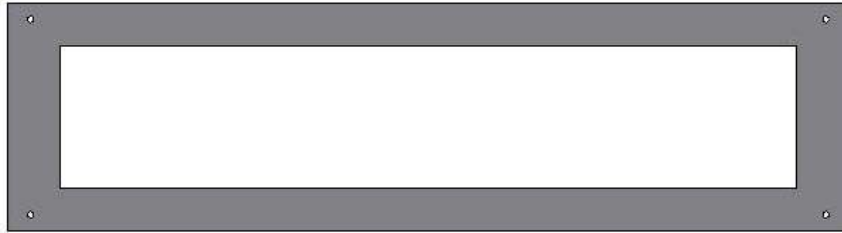
The warmer's side panels, sneeze guard (optional) and front doors (optional) can be cleaned with a soft sponge. To avoid scratches do not use abrasive material on the lexan panels.

The black surfaces of the Infinity Merchandiser as well as the digital controllers can be cleaned with a soft damp cloth. Never use abrasive detergents, petrol, alcohol or solvents on these surfaces.

## **SECTION IV**

### **Custom Merchandising**

- If the unit has been recently in use, turn it off and wait until the entire Infinity Merchandiser is cool to the touch.
- Unplug the Infinity Merchandiser from the 110 V AC outlet.
- Remove the canopy front panel by unscrewing the four Phillips head screws.



- Carefully remove the front panel and flip the panel over to remove the backlight graphic.
- The backlight graphics can be removed by sliding the film and plastic out the one side.
- To install the new graphics position the graphic film in front of the plastic and slide it into the panel.
- Reinstall the merchandising panel on the Infinity Merchandiser using the four screws.

## SECTION V

### Controller Programming

**To access the code protected parameters of the Infinity digital controller to restore the default settings:**

- Press and hold set until **PS** comes up. Press set and then the up arrow until **22** is displayed. Press set to confirm.
- Press the up arrow or down arrow until **/5** comes up on the display. Press the up arrow until **1** comes up on the display. Press set to confirm this setting and return back to the other parameters.
- Press the up arrow or down arrow until **r3** comes up on the display. Press the up arrow until **2** comes up on the display. Press set to confirm this setting and return back to the other parameters.
- Press the up arrow or down arrow until **rd** comes up on the display. Press the up arrow until **2** comes up on the display. Press set to confirm this setting and return back to the other parameters.
- Press the up arrow or down arrow until **d1** comes up on the display. Press the up arrow until **0** comes up on the display. Press set to confirm this setting and return back to the other parameters.
- Press the up arrow or down arrow until **/4** comes up on the display. Press the up arrow until **1** comes up on the display. Press set to confirm this setting and return back to the other parameters.
- Press the up arrow or down arrow until **do** comes up on the display. Press the up arrow until **2** comes up on the display. Press set to confirm this setting and return back to the other parameters.
- Press the up arrow or down arrow until **r1** comes up on the display. Press the up arrow until **150** comes up on the display. Press set to confirm this setting and return back to the other parameters.
- Press the up arrow or down arrow until **r2** comes up on the display. Press the up arrow until **220** comes up on the display. Press set to confirm this setting and return back to the other parameters.
- Press and hold set to confirm these parameter settings and to exit out of programming mode. The temperature reading will now be displayed

## **FREIGHT DAMAGE CLAIMS:**

Your Creative Serving equipment was carefully inspected and packed before leaving our factory. The transportation company assumes full responsibility for safe delivery of this equipment. Creative Serving Inc. cannot assume responsibilities for damage or loss incurred in transit. Visible damage or loss should be noted on freight bill and signed by person making delivery.

A freight claim should be filed immediately with the transportation company. If damage is unnoticed or concealed until equipment is unpacked, notify the transportation company immediately and tell them you want to file a **concealed damage claim**. This must be done within fifteen (15) days after delivery was made. Be sure to retain all packaging material and cartons.

## **LIMITED WARRANTY 90 DAYS PARTS & LABOR**

Creative Serving Inc. warrants to the purchaser of this product that the same shall be free from defects in material and workmanship for a period of 90 days from the original purchase date of the equipment. During this period of time, Creative Serving Inc. will repair or replace all defective parts.

Verbal or written authorization must be secured for on site service or prior to return of product for warranty service.

Out of warranty service done at our factory will be done at a rate of \$20.00 per hour and all inbound and outbound freight costs are the sole responsibility of the purchaser. Replacement parts will be billed at the dealer cost, refer to your parts list.

This warranty does not apply to any equipment or component parts that have been subject to shipping damage, improper voltage, improper installation, alteration, abuse or misuse. The warranty does not cover any loss of food or other products, or damage to property due to electrical, or mechanical malfunction or to any incidental or consequential damages of Purchase or any third party.

To the extent allowed by law any express warranties or any implied warranties or merchantability or fitness are limited to the replacement guarantee above and any other warranty is disclaimed.



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